

Ready to order? Please contact us for pricing and any additional information.

CALL US: (561) 276.9007 EMAIL US: sales@WilliamsandBennett.com

TERMS AND CONDITIONS OF SALE: KEY POINTS

Minimum Order	Single full case and \$150 minimum order size (BEFORE SHIPPING CHARGES). The only exception for dollar minimum is 150ct bulk items (minimum is one case).
Order Lead Time	Order lead time is 14 business days. Though we strive to send all orders out as soon as possible, all orders may take up to two weeks to produce depending on inventory, season, and other various factors. Once an order is in process, any additions or changes may delay result in longer lead time.
Payment	First order must be prepaid by credit card, check or money order, there after we accept checks. We accept VISA, MasterCard, and American Express cards. The invoice is created on the same day the product ships. Credit card payments will be charged on the invoice date. Specified terms will also begin on the invoice date.
Past Due Balances	Past due balances must be paid prior to new orders being shipped.
Shipping	Smaller orders may be shipped via UPS or FedEx ground and customer is to provide UPS/Fed Ex account number for freight/billing purposes. We use one of four third-party trucking companies to ship pallet quantities depending on the price/location of the ship-to-address and is billed separately on your invoice at cost. Cold Packs, packing "peanuts" and an outer protective shipping case for UPC/Fed Ex shipments are available during the hot summer months for \$5.00 per case.
Damages & Returns	Williams & Bennett takes careful measures in packing our products. Before packages leave our facility, they are inspected to meet our quality control guidelines. Should you receive damaged goods, please file a claim with the shipping carrier immediately. Credit will not be given for any damaged merchandise not reported within FIVE BUSINESS DAYS of receiving. Please take pictures and save all packaging materials for inspection by the carrier. Merchandise may not be returned to Williams & Bennett unless authorized by Williams & Bennett. Exchanges or refunds will be honored ONLY if liability rests with Williams & Bennett (as determined by Williams & Bennett). We have a perishable product thus we cannot accept responsibility for goods arriving in less than perfect condition due to such factors as warm weather melting and/or shipping delays beyond our control. Please consider using refrigerated carriers during warmer times to minimize potential damages. If the shipment is delayed due to multiple unsuccessful delivery attempts by Williams & Bennett's contracted carrier, the customer is responsible for any additional shipping charges or product damages related to the delay.
Shipping Schedule	Monday - Thursday / 8:00 AM - 4:00 PM
Office Hours	Monday - Friday / 8:00 AM - 4:30 PM
Prices	Subject to change without notice
Placing Orders	Please state quantities and clearly specify items by item #. You may use EDI, email to sales@williamsandbennett.com , call us at (561) 276-9007.